

La Floresta Community Pool

FAQ/ What you need to know...

Pool open by Reservation ONLY.

Q: What are the hours of the pool?

A: Tuesdays & Thursdays- 8am-3pm (reservation only)

Wednesday, Fri-Sun- 1pm- 8pm (reservation only)

Q: How long are reservations?

A: 50 minutes of pool time

Q: How do I make a reservation?

A: Please visit the link below.

<https://swimblueray.com/la-floresta>

Q: How many people can I register per reservation?

A: One reservation allows for 10 residents

Q: Can I register guests under my reservation?

A: Currently, reservations are for residents only. No guests allowed at this time.

Q: How do I cancel my reservation?

A: You can submit a contact form on the reservation webpage. Requests will be answered within 24 hours

Q: How is the pool area following social distancing?

A: At your facility, we have (1) pool monitor that will check in residents, control capacity, encourage social distancing and disinfect common touches surfaces after each session.

Q: Can I bring my own chair?

A: Yes, you may bring your own chair if you choose too.

Q: Do we need to wear face masks?

A: For the safety of your household, our team members, and others we are advising all residents wear face mask coverings while checking in/exiting the facility and while walking to your designated areas. Masks are not required while in the pool

Q: Will I need to do anything else after my reservation?

A: If we do not have a waiver on file, you will need to sign a waiver on the pool deck before entering the water. (The waiver will only need to be signed once)

Q: What has changed under these special circumstances?

A: Pool can only be used if a reservation is made. Pool capacity is also limited to 10 people. And a pool monitor is there to assure that covid-19 precautions and guidelines are being followed.

If you have any other questions, please email info@swimblueray.com.